

Telemedicine Informed Consent

Telemedicine services involve the use of secure interactive videoconferencing equipment and devices that enable health care providers to deliver health care services to patients when located at different sites.

1. **Test results will not be discussed over the phone.**
2. I understand that the same standard of care applies to a telemedicine visit as applies to an in-person visit.
3. I understand that I will not be physically in the same room as my health care provider. I will be notified of and my consent obtained for anyone other than my healthcare provider present in the room.
4. I understand that there are potential risks to using technology, including service interruptions, interception, and technical difficulties.
 - a. If it is determined that the videoconferencing equipment and/or connection is not adequate, I understand that my health care provider or I may discontinue the telemedicine visit and make other arrangements to continue the visit.
5. I understand that I have the right to refuse to participate or decide to stop participating in a telemedicine visit, and that my refusal will be documented in my medical record. I also understand that my refusal will not affect my right to future care or treatment.
 - a. I may revoke my right at any time by contacting Pediatrix Urology of Central Texas at 512-472-6134.
6. I understand that the laws that protect privacy and the confidentiality of health care information apply to telemedicine services and that Pediatrix Urology of Central Texas HIPAA notice of privacy practices is available on www.childrensurology.com.
7. I understand I have received information to file a complaint or that I can access it on www.childrensurology.com.
8. I understand that my health care information may be shared with other individuals for scheduling and billing purposes.
 - a. **Insurance:**
 - i. I understand that health plan payment policies for telemedicine visits vary. I am responsible for any co-payments and/or deductibles.
 - ii. I understand that my insurance carrier will have access to my medical records for quality review/audit.
 - b. **Self-Pay:**
 - i. I understand that New Patients may be billed a fee of \$175 and Established Patients may be billed a fee of \$150 if insurance does not cover my telemedicine visit.
9. I understand that this document will become a part of my medical record.

By signing this form, I attest that I (1) have personally read this form (or had it explained to me) and fully understand and agree to its contents; (2) have had my questions answered to my satisfaction, and the risks, benefits, and alternatives to telemedicine visits shared with me in a language I understand; and (3) am located in the state of Texas and will be in Texas during my telemedicine visit(s).

DISCLAIMER: By typing your name below, you are signing this application electronically. You agree that your electronic signature is the legal equivalent of your manual signature on this application.

*Patient Name

*Date of Birth (DOB)

*Parent/Guardian Printed Name

*Parent/Guardian Signature

*Relationship to Patient

*Date

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Patient's Name: * _____ DOB: * _____

CHECK any symptoms

Must be completed on the day of your Telemedicine Visit

CONSTITUTIONAL: Weight loss ___ Fever ___ Chills ___ Weakness ___ Tiredness ___

No symptoms ___

Head and Eyes: Visual loss ___ Blurred vision ___ Double vision ___ Yellow eyes ___

Headaches ___ Concussions ___ **No symptoms** ___

Ears, Nose, Throat: Hearing Loss ___ Ear Infections ___ Tonsillitis ___ Trouble breathing ___

Bloody Nose ___ Sneezing ___ Congestion ___ Runny Nose ___

Sore Throat ___ **No symptoms** ___

SKIN: Rash ___ Itching ___ Skin issues ___ **No symptoms** ___

CARDIOVASCULAR: Chest pain ___ Palpitations ___ Swelling ___

Cyanosis (child turns blue) ___ Heart murmurs ___ **No symptoms** ___

RESPIRATORY: Shortness of breath ___ Cough ___ Productive cough ___ Pneumonia ___

Bronchiolitis ___ Wheezing ___ Chronic cough ___ Recent RSV ___

Coughing up blood ___ TB ___ Asthma ___ **No symptoms** ___

GASTROINTESTINAL: Nausea ___ Vomiting ___ Diarrhea ___ Abdominal pain ___

Blood in stool ___ Change in stool color ___ Constipation ___

Jaundice (yellow color to skin) ___ Colic ___ Loss of appetite ___

No symptoms ___

NEUROLOGICAL: Headaches ___ Dizziness ___ Fainting ___ Paralysis ___ Numbness ___

Tingling in hands or feet ___ **No symptoms** ___

MUSCULOSKELETAL: Muscle pain ___ Back pain ___ Joint pain ___ Joint stiffness ___

Joint swelling ___ Scoliosis ___ Muscle weakness ___

Recent injuries ___ Changes in walking ___ **No symptoms** ___

HEMATOLOGIC: Anemia ___ Abnormal bleeding/bruising ___ Sickle cell disease/trait ___

G6PD disease ___ History of cancer ___ **No symptoms** ___

LYMPHATICS: Enlarged lymph nodes ___ **No symptoms** ___

PSYCHIATRIC: History of depression/anxiety ___ ADHD ___ Behavioral/emotional issues ___
Autism Spectrum Disorders (ASD) ___ **No symptoms** ___

ENDOCRINOLOGIC: Abnormal sweating ___ Cold or heat intolerance ___ Abnormal thirst ___
No symptoms ___

ALLERGIES: Seasonal allergies ___ Asthma ___ Hives ___ Eczema ___ Runny nose ___
Allergies to food ___ **No symptoms** ___

UROLOGIC REVIEW OF SYSTEMS

VOIDING: Burning when urinating ___ Urgency with urinating ___ Frequency with urinating ___
Holding urine for long periods of time ___ Daytime wetting accidents ___
Bed wetting ___ Dribbling of urine ___ UTIs ___ Blood in the urine ___
Difficulty toilet training ___ Weak urine stream ___ Deflected urinary stream ___
Difficulty initiating urine stream ___ Flank pain (pain in the side and back) ___

Males:

Genitourinary: Scrotal pain ___ Testicular pain ___ Penile pain ___ Foreskin problems ___

Females:

MENSTRUAL HISTORY

Age at start of menses _____

Number of days in menstrual cycle _____

Date of start of last menstrual period _____

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Parent/Guardian Name (Printed): * _____

Parent/Guardian Signature: * _____

Relationship to Patient: * _____ **Date:** * _____

AUSTIN
1301 Barbara Jordan Blvd, Suite 302
Austin, TX 78723

PHONE: 512-472-6134
FAX: 512-472-2928
childrensurology.com



CEDAR PARK
1301 Medical Parkway, Suite 310
Cedar Park, TX 78613

PHONE: 512-472-6134
FAX: 512-472-2928
childrensurology.com

Telemedicine Patient Intake Form

Patient Name: * _____ **DOB:** * _____

Primary Care Physician (PCP): * _____

Last visit with PCP: * _____ **Reason:*** _____

Estimated Height: * _____ Ft. * _____ In. **Estimated Weight:** * _____ Lbs.

Current Medications: * _____

Allergies: * _____

Preferred Pharmacy: * _____

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Parent/Guardian Name (Printed): * _____

Parent/Guardian Signature: * _____

Relationship to Patient: * _____ **Date:** * _____

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Patient Name: * _____

Date of Birth: * _____

Medications

Current medications: * _____

Allergies

List all known allergies (medications, foods, or environmental):* _____

Previous Hospitalization(s): Symptom & Date

* _____

Previous Surgeries: Procedure & Date

* _____

Has your child had any blood transfusions? No ___ Yes ___

Has your child been circumcised? No ___ Yes ___ When? _____

Medical Conditions/Problems

Please list any other known medical issues:

* _____

Reason for today's visit: * _____

Has your child had any lab test or x-rays for this problem? No ___ Yes ___

If YES which test, when and where were they performed? _____

What Pharmacy do you use? * _____

Location of Pharmacy: * _____

Questions for Prenatal Only

When is your Due Date? _____ Who will be the Baby's PCP? _____

Who is your Obstetrician? _____ Which Hospital will you deliver? _____

Social History

Parent 1 occupation: * _____

Parent 2 occupation: _____

Please list names and ages of siblings:

Who lives in the Household? _____

Child's daytime activities

Home **No** ___ **Yes** ___
Daycare **No** ___ **Yes** ___
Recreation/Sports **No** ___ **Yes** ___

List sports: _____

Birth History

Illness during the pregnancy of this child:

No ___ **Yes** ___ Explain: _____

Medications taken during pregnancy:

No ___ **Yes** ___ Explain: _____

Delivery: **Full Term** _____

Pre-Term _____ # of weeks _____

Late: _____

Problems during delivery:

No ___ **Yes** ___ Explain: _____

Family history

Please list any family members (parent, sibling, grandparent, or other relatives) who have had any of the following medical conditions:

Bleeding Disorder	No ___ Yes ___	If yes, relation: _____
Anesthesia Complication	No ___ Yes ___	If yes, relation: _____
Kidney Failure	No ___ Yes ___	If yes, relation: _____
Kidney Stones	No ___ Yes ___	If yes, relation: _____
UTI	No ___ Yes ___	If yes, relation: _____
Hydronephrosis "extra urine in kidney"	No ___ Yes ___	If yes, relation: _____
Hypospadias "urine opening too low"	No ___ Yes ___	If yes, relation: _____
Diabetes	No ___ Yes ___	If yes, relation: _____
Hypertension	No ___ Yes ___	If yes, relation: _____
Vesicoureteral Reflux	No ___ Yes ___	If yes, relation: _____
Other	No ___ Yes ___	If yes, relation: _____

Patient Past Medical History

Ear/Eye Problems	No ___ Yes ___	Nose/Sinus/Throat Problems	No ___ Yes ___
Seizures	No ___ Yes ___	Headaches/Dizziness	No ___ Yes ___
Heart Problems/Murmurs	No ___ Yes ___	Asthma/Bronchitis	No ___ Yes ___
Pneumonia	No ___ Yes ___	Stomach Problems	No ___ Yes ___
Diarrhea/Constipation	No ___ Yes ___	Bleeding/Clotting Problems	No ___ Yes ___
Frequent Nosebleeds/Bruising	No ___ Yes ___	Sickle Cell disease Trait G6PD	No ___ Yes ___
Anesthesia Problems	No ___ Yes ___	Cancers	No ___ Yes ___
Diabetes	No ___ Yes ___	Behavioral/Emotional Problems	No ___ Yes ___
Developmental Problems	No ___ Yes ___	School Problems	No ___ Yes ___
Psychiatric Problems	No ___ Yes ___	Muscle/Bone Problems	No ___ Yes ___

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Name of Patient: * _____

Signature of Patient (or responsible party if a minor): * _____ Date: * _____

AUSTIN
1301 Barbara Jordan Blvd., Suite
302 Austin, TX 78723

CEDAR PARK
1301 Medical Pkwy, Suite 310
Cedar Park, TX 78613

PHONE: 512-472-6134
FAX: 512-472-2928
childrensurology.com



Patient Information

Patient

Last Name:* _____ First Name:* _____ Nickname: _____
Date of Birth:* _____ Patient SSN: _____ Gender:* Male ___ Female ___ Non-binary ___
Race: American Indian or Alaskan Native ___ Asian ___ Black or African American ___ Native Hawaiian or other Pacific Islander ___ White ___
Other: _____ Decline: _____
Ethnicity: Hispanic/Latin ___ Not Hispanic/Latin ___ Other: _____ Decline: _____
Who referred you? (Please CHECK one) FAMILY ___ FRIEND ___ PHYSICIAN REFERRAL ___ WEBSITE ___
Person referring you: _____ Primary Care Doctor: * _____ Phone: * _____

In case a parent is not able to accompany the child, please list names of individuals you are allowing to accompany and make possible medical decisions for the minor patient.

NAME:* _____ **RELATIONSHIP: *** _____
NAME: _____ **RELATIONSHIP:** _____

Parent 1

Last Name:* _____ First Name:* _____ DOB:* _____ Social Security #:* _____
Street Address:* _____ City:* _____ State:* _____ Zip:* _____
Cell Phone:* _____ Secondary Phone:* _____ Email:* _____
Marital Status:* Single ___ Married ___ Divorced ___ Widowed ___

Parent 2

Last Name: _____ First Name _____ DOB: _____ Social Security #: _____
Street Address: _____ City: _____ State: _____ Zip: _____
Cell Phone: _____ Secondary Phone: _____ Email: _____
Marital Status: Single ___ Married ___ Divorced ___ Widowed ___

Emergency Contact

Last Name: * _____ First Name: * _____ Relation: * _____
Cell Phone:* _____ Secondary Phone: * _____

Primary Insurance

Policy Holder

Last Name:* _____ First Name:* _____ Policy Holder's Birth Date:* _____
Insurance Provider: * _____ Insurance ID Number:* _____ Group Number:* _____
Provider Phone Number (from insurance card):* _____ Policy Holder's SSN:* _____ Relation to Patient:* _____

Secondary Insurance

Policy Holder

Last Name: _____ First Name: _____ Policy Holder's Birth Date: _____
Insurance Provider: _____ Insurance ID Number: _____ Group Number: _____
Provider Phone Number (from insurance card): _____ Policy Holder's SSN: _____ Relation to Patient: _____

I WISH TO BE CONTACTED IN THE FOLLOWING MANNER(S) - (Check all that apply)

HOME TELEPHONE

- OK to leave message with detailed information
 Leave message with call-back number only

WORK TELEPHONE

- OK to leave message with detailed information
 Leave message with call-back number only

MOBILE TELEPHONE

- OK to leave message with detailed information
 Leave message with call-back number only

WRITTEN COMMUNICATION

- OK to mail to home address

PATIENT PORTAL

Email:* _____

PLEASE INITIAL

* I acknowledge I have reviewed the HIPAA Notice of Privacy Practices policy at childrensurology.com. This can be found at: [childrensurology.com/Patient Information/Forms & Information/HIPAA Notice of Privacy Practices](http://childrensurology.com/Patient%20Information/Forms%20&%20Information/HIPAA%20Notice%20of%20Privacy%20Practices).

I hereby give authorization for payment of insurance benefits to be made directly to Pediatrix Urology of Central Texas for services rendered.

I understand that I am financially responsible for all charges whether or not they are covered by insurance.

In the event of default, I agree to pay all costs of collections and reasonable attorney fees. I hereby authorize this healthcare provider to release all information necessary to secure payment of benefits. I further agree that a photocopy of this Agreement is valid as the original.

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Name of Patient: * _____

Signature of Patient (or responsible party if a minor): * _____ Date: * _____

PATIENT NAME: * _____

PATIENT DATE OF BIRTH: * _____

To reduce confusion and misunderstanding between our patients and practice, we have adopted the following financial policies. If you have any questions regarding these policies, please discuss them with our staff. We are dedicated to providing the best possible care and service to you and regard your complete understanding of your financial responsibilities as an essential element of your care and treatment.

PAYMENT IS DUE IN FULL AT TIME OF SERVICE unless other arrangements have been made in advance by either you or your health insurance carrier. For your convenience we accept VISA, MasterCard, Discover, American Express, Care Credit, cash, and checks.

INSURANCE (PLEASE INITIAL)

- * _____ Insurance plans subject to a deductible will be charged \$150 at Check-In and the balance collected at Check-Out.
- * _____ I acknowledge that I have disclosed all insurance coverages. My primary insurance will not pay the claim(s) if they suspect other insurance coverage.
- * _____ We have contracted with many insurers and health plans to accept assignment of benefits. This means we will bill those plans and will only require you to pay the authorized co-payment, deductible and/or co-insurance at the time of service. It is the responsibility of the guarantor to know the benefits associated with their insurance plan or coverage and to obtain all referrals and authorizations from the primary care physician, when applicable. **IF YOU DO NOT HAVE A CURRENT REFERRAL OR AUTHORIZATION ON FILE, YOU MAY BE ASKED TO RESCHEDULE YOUR APPOINTMENT.**
- * _____ In the event your health plan determines a service to be “not covered,” you will be responsible for the complete charge. Payment is due upon receipt of a statement from our office.
- * _____ Surgery deposits are due 10 business days prior to surgery. If for any reason surgery needs to be canceled it must be done 10 business days prior to the surgery date or a **\$150 cancellation fee** may be charged to the parents.

SELF-PAY PATIENTS

- * _____ If you do not have insurance you will be considered a self-pay patient. Before seeing the doctor you need to make a deposit of **\$150**. If the ENTIRE account is paid in FULL we will apply a 30% discount to your account. If you are unable to pay the entire account in full you will not receive the 30% discount. You will also need to make payment arrangements at CHECK-OUT with a credit card to pay the balance in full within **3 months**.
 - * _____ We use a billing service. For any billing questions call 512-600-0125 for assistance.
 - * _____ Telemedicine fees are \$175 for new patients and \$150 for established patients.
- We accept VISA, MasterCard, Discover, American Express, Care Credit, cash, and checks.**

ESTIMATES

- * _____ Upon request, our staff provides an estimate of costs for services. However, the actual cost of services is established according to the level of care needed as determined by your provider.

FEES

- * _____ I understand that in the opinion of our Providers, the services or items that I have requested to be provided to me at Pediatrix Urology of Central Texas may not be covered under my insurance as being reasonable and medically necessary for my care. I understand my health insurance plan determines the medical necessity of the services or items I request and receive. If my plan determines these services and/or items are not reasonable and medically necessary for my care, I am responsible for payment for the services or items I received.
- * _____ I understand lab work is sent to a reference lab. Pediatrix Urology of Central Texas will provide the reference lab your insurance information necessary to submit a claim. Any charges incurred are my responsibility to pay.

FEES FOR FORM COMPLETION:

I understand I will be responsible for paying **\$25** for forms completed by my physician or staff (Example: Disability forms, FMLA forms, etc.). There is a **\$50** fee for Immigration forms/ letters.

FEES FOR “NO SHOW”:

I understand that a **\$60** “no show” fee may be assessed for appointments that I do not keep.

I understand that a **\$150** “no show” fee may be assessed for in-office procedure appointments and surgical center procedures that I do not keep.

Medicaid Members: No shows will be reported to your health plan.

FEE FOR MEDICAL RECORDS: \$25

I have read and understand the financial policy of the practice, and I agree to be bound by its terms. I also understand and agree that the practice may amend such terms from time to time.

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NAME OF PATIENT * _____

**SIGNATURE OF PATIENT
OR RESPONSIBLE PARTY IF A MINOR** * _____

DATE * _____

Policy for Divorced or Separated Parents

Pediatrix Urology of Central Texas providers and staff are dedicated to our patients and to providing quality medical care to your child(ren). Our focus is on your child's medical, emotional, and psychological health. We are not party to or involved in any legal issues involving divorce, separation or custody agreements. Please read and sign the following so that we may provide care to your child(ren).

1. The physicians, nurses, medical assistants, office and billing staff will not be put in the middle of domestic issues or disagreements over the phone or in the office.
2. Please make decisions regarding appointments and office procedures **PRIOR** to visiting our practice.
3. Only in situations where there is a confirmed, documented **Court Order** will one of the parents be denied access to the minor child's health records or visits at the office. Pediatrix Urology of Central Texas must have a copy of this Court Order on file in the minor child's electronic chart.
4. If there is NOT a court order on file with our office, either parent or legal guardian can sign a "Consent to Treatment" form that authorizes any named individuals (grandparents, nannies etc.) to bring your child to our practice, be present during the visit, and consent to treatment during that visit. We will not be involved in any disputes regarding named individuals on the consent forms unless instructed by the court. Either parent or legal guardian can schedule an appointment for their child, be present for the visit and/or obtain a copy of the visit summary. We reserve the right to charge an administrative fee for copying records should the requests become excessive.
5. It is both parents' responsibility to communicate with each other about the patients' care, office visit dates and any other pertinent information relevant to the patient. It is not the responsibility of the provider to communicate visit information to each custodial parent separately. Our providers will not call the non-attending parent following visits.
6. Additionally, we will not call the other parent for consent regarding appointments scheduled, restrict either parent's involvement in the patient's care unless required by law, or tolerate appointment scheduling/canceling patterns of behavior between parents.
7. Furthermore, payments including copays, deductibles, coinsurance or any additional fees charged by your insurance are due at the time of service regardless of which parent is responsible for medical expenses. We are **not** a party to your divorce agreement. We will collect payment from the parent who brings the child to their visit. If the divorce decree requires the other parent to pay all or part of the the treatment costs, it is the authorizing parent's responsibility to collect from the other parent. Any disputes about payment that end up in the collections process will be due at the next time of service.
8. Should the issues that come between parents become disruptive to our clinic or there is non-compliance with this policy, we may immediately terminate the patient/provider relationship. Your PCP will be notified.

By signing this form, you agree to honor the above policy and understand that breaking this agreement may result in the discharge of your family from the practice.

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Please List Children - Name and Date of Birth (DOB):

_____	_____	_____	_____
Child's Name	DOB	Child's Name	DOB
_____	_____	_____	_____
Child's Name	DOB	Child's Name	DOB

_____	_____	_____
Print - Parent/Legal Guardian	Sign - Parent/Legal Guardian	Date
_____	_____	_____
Print - Parent/Legal Guardian	Sign - Parent/Legal Guardian	Date